Our PrimeAlert® software is the power behind our solutions, giving you the control and flexibility you need at the Comm Center, the Station, and on-the-go with our mobile maps and apps. Software updates virtually. No need for costly hardware replacement.

Let our sales consultants walk you through every step of designing the best solution for your needs, and your budget.

For over 30 years, we’ve been 100% focused on Fire-EMS station alerting technologies, delivering the industry’s best voice technology, and the fastest, most flexible system on the market.

Join the more than 34 million people already protected by PrimeAlert®.

Exclusively from Locution, and developed specifically for Fire-EMS stations, PrimeAlert® Voice, provides 99.9% understandability and special pronunciation capabilities. Our clear and flexible voice uses inflection for a natural sound for critical information. This pre-recorded word phrase audio database provides highly understandable automated voice at time of delivery. Common place names, as well as on-the-fly entered data, use a syllable-based audio database. Updates are seamless, and a routine part of your regular maintenance agreement.
Dispatchers
Reduce stress. Increase productivity.

- Automates repetitive tasks, allowing more valuable time for dispatchers to spend with distressed callers or gathering important details
- Reduces, or eliminates, call stacking during high call volume times with simultaneous dispatching, reducing stress for dispatchers
- Increases ability to handle more 911 calls more efficiently, and with same staff
- PrimeAlert® Voice routes and vocalizes dispatch information with 99.9% understandability, improving response times and reducing stress
- PrimeAlert® Call Categorization enables special dispatch ordering, tone creation, and message routing based on the specific category of the call
- PrimeAlert® User Management lets administrators define and control permission levels, and secures access for administrators, supervisors, dispatchers and guests

Responders
Reduce sleep deprivation. Gentle waking.

- PrimeAlert® Voice automated voice alerting delivers one, clear and flexible voice, that helps reduce stress for responders by ensuring the dispatch information is heard in the same order and format every time
- Zoned dispatching and alerting targets specific units or responders involved in the call, allowing others to sleep through the night. Heart-saver ramped tones and lights ease responders awake, waking only the responders involved in the call
- PrimeAlert® Maps and Apps display a quick view of dispatch information, GIS street map and street view, plus driving directions, so important when every second counts
- PrimeAlert® Greater Alarm alerts nearby fire stations and responders not on the immediate dispatch in the event they need to be added to the call
- PrimeAlert® Tone Management allows departments to pre-define and customize alerting tones based on the department’s preferences and protocols
At the station

PrimeAlert® is your total Fire-EMS Alerting Solution

- PrimeAlert® Voice - best in the industry with 99.9% understandability
- PrimeAlert® IP or Radio - Our lightning fast IP Network-based Fire-EMS station alerting sends multiple dispatches to multiple units at multiple stations in milliseconds. Radio-based alerting options include, Push-to-Talk (PTT) or PrimeAlert® Radio LCDI (Locution Console Data Interface)
- PrimeAlert® Audio & Visual Alerting - gently wakes with heart-saver ramped tones and lights for the health and wellness of responders
- PrimeAlert® Zoned Alerting - dispatches and triggers alerts directly to, and only to, the responding units
- PrimeAlert® Mechanical Control of Devices - control bay doors, lights, appliances and other devices around the station
- PrimeAlert® Maps and Apps - monitors at the station provide at-a-glance dispatch information, mapping and satellite views of the incident, hydrants, and street view

Check out 360° views of our products at www.locution.com